

Directors Club

DIRECTORS CLUB UNITED KINGDOM

A PLACE AT THE TABLE

DINNER & DEBATE

THE LANGHAM

OCTOBER 13TH 2022

BLACK TIE



Directors Club

Directors Club United Kingdom cordially invites you to take a place at the table for an unforgettable evening of fine dining and roundtable discussion.

WHEN

Thursday, October 13th 2022

Champagne Reception 6.30pm

Dinner & Debate 7pm - 9pm

Coffee & Conversation from 9pm

Carriages at 11pm

WHERE

The Postillion private dining room, The Langham, Portland Place, London W1.

WHO

You will share the evening with a handpicked group of leaders, each with a stakeholding in customer experience excellence, from some of the world's leading organisations.

OCCASION

This magical evening will begin with a Champagne reception, allowing guests to break the ice and get to know each other. Jon Snow, your host and chair of Directors Club, will formally welcome the guests and invite you to take a place at the table. After the first course, the evening's discussion will begin. The relaxed roundtable conversation, moderated by Jon Snow, will run until coffee. Guests may then stay and network informally. Carriages are at 11pm.

DISCUSSION

Embrace CX Disruption: Preparing for Unplanned Customer Events

Embracing **CX Disruption** can prepare your organisation operationally, culturally and digitally for unplanned customer events. Join us and hear from [Bruce Swan](#), General Manager Customer Care and Digital Service at Panasonic, and how Bruce is encouraging CX Disruption to drive customer, business and employee value. We will then debate as we dine and enjoy the evening and each other's company.

No preparation is required.

RSVP

To confirm your place at the table, please email your host Jon Snow on jon.snow@directorsclub.org.uk

BLACK TIE

Guests may choose to wear tuxedo, cocktail dress, floor-length gown, or national formal-wear.

COST

There is no cost. You are invited to attend as a guest of the Directors Club United Kingdom.

SPONSORS

This dinner and debate is generously supported by [Sitel Group](#). With their support we can achieve our mission and elevate our members. We encourage all guests to engage with our sponsor's representatives.

QUESTIONS

If you have any questions regarding this invitation, please contact Jo Miller on jo.miller@directorsclub.org.uk

SO FAR IN 2022

DINNER & DEBATES AT THE LANGHAM & CLARIDGE'S



