

DIRECTORS CLUB



Customer Experience
Leaders

March 21st

*Navigating the Seven
Challenges for the
Experience of the Future*

Online via
Google Meet
Video Conference

8.30am - 10am

R.S.V.P.

LEADERS BREAKFAST



Supported & Facilitated by:



Agenda

8.30am Welcome & Introductions

8.45am Seminar Presentation:

Navigating the Seven Challenges for the Experience of the Future

9am Interactive CX Benchmarking Exercise

9.15am Why This Matters + Potential Future Trends

9.30am Roundtable Discussion

10am End



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