



Est. 2010

# DIRECTORS CLUB

To endeavour. To achieve

## *Research Live*

MEMBERS' INSIGHT & RESULTS WEBINAR

### **THEME**

Can – Will – Should – Robots Take Over Customer Service Delivery?

### **WEBINAR**

Thursday, September 27<sup>th</sup>, 1pm – 2pm

### **FORMAT**

#### *Research Part 1*

Five questions included in the webinar registration form (link below)

#### *Research Part 2*

Five more questions asked during the live webinar

#### *Research Reveal*

The results of Part 1 of the research will be revealed in the live webinar

Part 2 results will be included in a detailed summary report post the live webinar

### **REGISTRATION**

[Click here to register](#)