Directors Club United Kingdom Presents

# FUTURES'23

CUSTOMER EXPERIENCE FUTURES FORUM

#### **HOLD THE DATES**

#### **MANCHESTER**

Wednesday, March 22nd

#### **BRIGHTON**

Wednesday, June 28th

#### **EDINBURGH**

Wednesday, September 20th

#### LONDON

Wednesday, November 8th

#### **ABOUT**

Founded in 2010 by Jon Snow, Directors Club United Kingdom has become an important community of business leaders.

Customer Experience Futures Forum will bring together the leading executives with responsibility for designing and delivering customer experience.

For our delegates, the Futures Forum is a learning, sharing and networking opportunity. For our sponsors and exhibitors, the day presents an opportunity to engage with the right people from the most significant organisations in the region.

#### **AGENDA**

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0830
0915
0930
 1100
 1130
1300
1400
1530
1535
1630
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#### **DELEGATION**

Participation in Futures Forum events is by invitation of Directors Club United Kingdom.

Invitations by email will drop in early January.

If you are a customer-centric leader\* and wish to ensure you are on the invitation list, please contact:

Jon Snow, Chair, Directors Club United Kingdom

jon.snow@directorsclub.org.uk

\*B2B sales and business developers should enquire about sponsorship opportunities

#### **SPONSORSHIP**

Each Futures Forum event will have three sponsors.

Each sponsorship includes the opportunity to present a Thought Provoking Presentation on a hot topic.

For the sponsorship and exhibitor brochure, please contact:

Jo Miller, Events Director, Directors Club United Kingdom

jo.miller@directorsclub.org.uk

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