Directors Club United Kingdom Presents

# **FUTURES'23**

### CUSTOMER EXPERIENCE FUTURES FORUM

Brighton | Edinburgh | London

#### HOLD THE DATES

**BRIGHTON** Wednesday, June 28th

EDINBURGH Wednesday, September 20th

LONDON Wednesday, November 8th

#### ABOUT

Founded in 2010 by Jon Snow, Directors Club United Kingdom has become an important community of business leaders.

Customer Experience Futures Forum will bring together the leading executives with responsibility for designing and delivering customer experience.

For our delegates, the Futures Forum is a learning, sharing and networking opportunity. For our sponsors and exhibitors, the day presents an opportunity to engage with the right people from the most significant organisations in the region.

#### AGENDA

0830	breakfast + expo + networking
0915	welcome
0930	session 1 starts
1100	coffee + expo + networking
1130	session 2 starts
1300	lunch + expo + networking
1400	session 3 starts
1530	thanks
1535	drinks + expo + networking
1630	close

#### DELEGATION

Participation in Futures Forum events is by invitation of Directors Club United Kingdom.

Invitations by email will drop in March.

If you are a customer-centric leader\* and wish to ensure you are on the invitation list, please contact:

Jon Snow, Chair, Directors Club United Kingdom

jon.snow@directorsclub.org.uk

\*B2B sales and business developers should enquire about sponsorship opportunities

#### SPONSORSHIP

Each Futures Forum event will have three sponsors.

Each sponsorship includes the opportunity to present a Thought Provoking Presentation on a hot topic.

For the sponsorship and exhibitor brochure, please contact:

Jo Miller, Events Director, Directors Club United Kingdom

jo.miller@directorsclub.org.uk

Directors Club is the trading name of Directors Club World Limited. The phrase Directors Club is a registered trademark of Directors Club World Limited.