

Directors Club United Kingdom Presents

FUTURES'23

CONTACT CENTRE FUTURES FORUM

Manchester | Brighton | Edinburgh | London

FUTURES'23

HOLD THE DATES

MANCHESTER

Tuesday, March 21st

BRIGHTON

Tuesday, June 27th

EDINBURGH

Tuesday, September 19th

LONDON

Tuesday, November 7th

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ABOUT

Founded in 2010 by Jon Snow, [Directors Club United Kingdom](#) has become an important community of business leaders.

[Contact Centre Futures Forum](#) will bring together the leading executives with responsibility for delivering customer service, customer care, and customer support for their organisations.

For our delegates, the Futures Forum is a learning, sharing and networking opportunity. For our sponsors, the day presents an opportunity to engage with the right people from the most significant organisations in the region.

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AGENDA

- 0830 breakfast + expo + networking
- 0915 welcome
- 0930 session 1 starts
- 1100 coffee + expo + networking
- 1130 session 2 starts
- 1300 lunch + expo + networking
- 1400 session 3 starts
- 1530 thanks
- 1535 drinks + expo + networking
- 1630 close

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DELEGATION

Participation in Futures Forum events is by invitation of Directors Club United Kingdom.

Invitations by email will drop in early January.

If you are a customer-centric leader* and wish to ensure you are on the invitation list, please contact:

Jon Snow, Chair, Directors Club United Kingdom

jon.snow@directorsclub.org.uk

*B2B sales and business developers should enquire about sponsorship opportunities.

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SPONSORSHIP

Each Futures Forum event will have three sponsors.

Each sponsorship includes the opportunity to present a Thought Provoking Presentation on a hot topic.

For the sponsorship and exhibitor brochure, please contact:

Jo Miller, Events Director, Directors Club United Kingdom

jo.miller@directorsclub.org.uk

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